

Frequently Asked Questions

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Availability

What happens if a new Reference Standard specified in a monograph is not yet available from USP?

Requirements in any new standards, tests, or assays in the USP–NF will not go into effect unless the specified USP Reference Standards are available from USP. The availability of new Reference Standards and the official dates of the USP–NF standards, tests, or assays requiring their use are announced in USP–NF or its Supplements, or in the Interim Revision Announcements published in USP's Pharmacopeial Forum. To learn when a particular new Reference Standard becomes available for the first time, use the [New Reference Standards Release Notification Program](#).

What if an existing Reference Standard is currently not available from USP?

The availability of USP Reference Standards is generally better than 99 percent and we strive to plan ahead to replace depleted lots in a timely manner. We project a depletion date for each Reference Standards lot based on historic trends. However, despite our best efforts, some Reference Standards might occasionally be out of stock temporarily. Contact your USP Account Manager or Reference Standards Technical Service to find out when the specific Reference Standards you are looking for might become available again. You can also frequently check the product listings on USP's e–store or sign up for our email notices, which will keep you informed about Reference Standards that become available. To sign up for the email notice service, email marketing@usp.org.

You can place an order now for Reference Standards that are not currently in stock. Products that become available within 30 days of your order will be shipped to you automatically. If the products become available after 30 days, USP will send you a Notice of Availability to get your confirmation before shipping the order.